

TRAINING COURSE KEY TOPICS

k-ferg
TRAINING



Conflict Management

**OPEN TO ALL DOA
STAFF!!**

**Please accept the calendar invite to
confirm attendance!**

**May 14th ,2024
From 10:00 AM-1:00 PM**

**Virtually Instructor-led
via Zoom**

*** Please see Zoom link in
calendar invite**

Conflict in the workplace is inevitable. Navigating conflict is not easy. While conflict is often seen as a damaging force, if it is managed correctly, conflict can be an effective tool for growth, development, and innovation.

In this workshop, we will explore:

- The power of self-assessment and accountability in dealing with conflict
- Building trust and credibility
- Effective problem solving
- Best practices in resolving conflict

