

NEW!

Join Us for

“Communicating with Impact!”

Presented by

*Kimberly Ferguson of KFERG Training
LLC*

When: Tuesday, May 24, 2022

Time: 9:30 AM-12:30 PM

**Location: Zoom Link will be provided in
your registration confirmation email.**

Register to attend in PHL University

<https://phluniversity.csod.com>

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For questions or login assistance
contact training@phl.org



Together we'll learn about the following topics
and more!

- **Self-assessment of communication style and preferences**
- **Common Communication Errors**
- **Assertive and Accountable Communication**
- **Navigating difficult conversations**
- **Increasing confidence in communication**
- **Communicating with RESPECT and power**