How to clear your browser's cache on a mobile device

Clearing your mobile browser's cache may help resolve a variety of issues, including trouble when browsing your library website, signing in, or downloading titles.

Android

1. Open your browser.
2. **Android browser**: Go to *Menu > More > Settings* or *Menu > Settings > Privacy & Security*.
   Chrome: Go to *Menu > Settings > Privacy*.
3. **Android browser**: Tap **Clear cache**, **Clear history**, and **Clear all cookie data** as appropriate.
   Chrome: Tap **Clear browsing data** at the bottom of the screen, leave the defaults selected (browsing history, cache, and cookies), then tap **Clear**.

iOS

1. From the home screen, go to *Settings > Safari*.
2. Toward the bottom of Safari's settings screen, tap the button for **Clear History and Website Data**, then tap **Clear History and Data** to confirm.

Fire tablets (2nd generation Kindle Fires or newer)

1. Tap **Silk Browser** to open the web browser.
2. Go to *Menu > Settings > Privacy.*
3. Tap **Clear browsing data**.
4. Make sure **Browsing history**, **Cache**, and **Cookies, Site data** are selected. Then, tap **Clear**.

If these steps don't work for your device, please consult the user manual for your Fire.

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